

CITY OF BEVERLY HILLS

455 N. Rexford Drive Beverly Hills, CA 90210 4th Floor Conference Room A

Beverly Hills City Council Liaison/CVB/Marketing Committee Meeting

SPECIAL MEETING HIGHLIGHTS

Monday, May 6, 2019 4:00 PM

MEETING CALLED TO ORDER

Date / Time: 4:00PM / May 6, 2019

IN ATTENDANCE: Mayor John Mirisch, Councilmember Lili Bosse, Assistant City Manager

George Chavez, Community Outreach Manager Huma Ahmed, Policy and Management Analyst Cindy Owens, Administrative Intern Luis Gonzalez, Julie Wagner (CVB), Linda Briskman (CVB), Robert Bibeult (CVB), Bill Wiley (CVB), Eliot Finkel (CVB), Mary Saunders (CVB), Adrienne Craig-Aziz (CVB), Sandy Murphy (CVB), Ofer Nissenbaum (CVB), Gregory

Haller, Steve Mayer, David Gingold

1) Public Comment

Members of the public will be given the opportunity to directly address the Committee on any item listed on the agenda.

 Community Member David Gingold spoke out against the current and proposed traffic plans as they will affect the business districts.

2) Discussion of the Beverly Hills Conference and Visitor Bureau Work Plan/Budget for FY 2019/20

- The Conference and Vistors Bureau (CVB) shared highlights and achievements for the FY 2018/2019, which included:
 - Transient Occupancy Tax (TOT) has grown by 109%
 - Economic Impact Study Preliminary Results presentation
 - 7.5 million visitors (up from 7.4 million in 2016)
 - Visitors generated \$64M in tax revenue for the City
 - Average age of visitors to the City have decreased from 41 to 35
 - Direct spending within City business was \$2.27M
 - Full report to be released later this month.
 - BOLD statistics positively impacted by
 - \$1M in booked business through Group Sales.
 - Middle East and Southeast Asia marketing outreach
 - Visit California Campaign
- Program goals and plans to be established in FY 2019/20
 - BOLD Summer Janet Echelman & Flash Mob and BOLD Holidays New décor in Beverly Canon Gardens for Domestic Marketing
 - Currently working on print/digital media plan for BOLD
 - o The Chinese New Year event to be re-conceptualized

Beverly Hills City Council Liaison/ Conference & Visitors Bureau/Marketing Committee May 6, 2019 Special Meeting Highlights

- Expand Chinese, UK, and Canadian marketing efforts
- o Requested additional funding to expand their group sales team
- Liaison feedback requested for proposed BOLD elements
 - Liaisons approved of proposed Holographic Shoppers element
 - Liaisons disapproved of proposed Harpist element
- Discussed the possibility of expanding workspace as the CVB team is growing.
- Liaisons requested the CVB maintain a financial buffer in case of an economic downturn as the City would be utilizing the FY 19/20 financial buffer to support special events and marketing initiatives.

ADJOURNMENT

Date / Time: 5:00 PM / May 6, 2019